

# VICTORIA MEDICAL PRACTICE

## Patient declaration of Consent/Decline for contact via SMS Text Messaging

Victoria Medical Practice offers SMS text messages to your mobile phone to remind you of appointments you have booked at the surgery.

This service can also send other health information by SMS text, such as texts to let you know your results are back or information about special clinics that we are running, such as coil clinics.

The SMS service should not be solely relied upon, the responsibility of attending and cancelling appointments rests with you. You can cancel the text message facility at any time by contacting the practice.

The SMS text messages are generated using a secure system. However, they are transmitted over a public network to a personal phone and as such may not be secure. The practice will not transmit any information that would enable an individual to be identified.

### **Please note:**

- You must remember to tell us if you change your mobile phone number, home number or email address
- We will not send text messages or emails to anyone under the age of 16 years
- We will not share contact details with any external organisation
- We do not offer a reply facility to enable patients to respond to texts directly

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Patients name \_\_\_\_\_ Date of birth \_\_\_\_\_

Mobile number \_\_\_\_\_

### **Please tick as appropriate:**

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I **consent** to Victoria Medical Practice contacting me by SMS text message for the purpose of appointment reminders and health promotion. I will ensure that I keep the practice informed of my up to date mobile number at all times, or if no longer in my possession

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I **decline** and do not wish to be contacted by this method

Patients Signature \_\_\_\_\_ Date \_\_\_\_\_